Marcus Bass

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November 30, 2018

Postman

595 Market Street

San Francisco, CA 94105

Dear Postman.

I was thrilled to see your employment listing for a Customer Success Manager.

I am currently working as a Fulfillment Coordinator for Hilton, where I have learned a wealth of skills that I would love to put to work for your organization. I have worked in customer service positions for two major fortune-500 companies such as Hilton and Cox Communications. I also am a part-time computer science student with Lambda School, and we have invested time in our API projects to use Postman as the primary testing method for CRUD operations. As I have close to one-year left in my computer science program, I could also be utilized as a great brand ambassador for my cohort.

In reference to your requirements in the job description, my experiences have led me to be proficient in the following:

* Helpdesk and customer service experience.
* Assisting with upper-management inquiries.
* Experience with CRUD operations.
* Hosting virtual meetings.
* Effective communication skills, both oral and written.
* Excellent organization and multitasking skills.

I would appreciate the opportunity to discuss the position and your needs for the role. Please contact me at your convenience and let me know how I can help you. I have attached this cover letter, and my current resume (both in MS word format).

All the best,

Marcus Bass

213.716.5767

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